

**Memo**

To: Family members of people supported by Community Living York South

Re: Update on COVID 19 impact

Date: June 1<sup>st</sup> 2020

We hope you are all staying well and are managing through the unprecedented time we are in with the COVID 19 pandemic. I am reaching out to provide another update on the impact of COVID 19 at CLYS. We are happy to report that we have no current or suspected COVID 19 infections. Over the past 11 weeks, we have taken necessary and stringent measures based on the provincial emergency order and guidelines from Public Health officials to prevent the spread of COVID 19 for the people we support, staff, families and our community. We are deeply appreciative of our committed staff, the people we support and families who have embraced the changes that are necessary right now and are managing with great resilience through this challenging time.

On a daily basis, our continued focus is on the well-being of everyone. In this regard, our buildings and day programs remain closed and we continue to restrict visitors in our group living homes. Family connections are very important and we recognize how difficult it is to be away from loved ones during such a challenging time. I hope that through creative efforts, we have provided you with alternative opportunities for connection through phone calls and virtual visits. While these do not take the place of an in person visit, we are thankful for everyone's understanding of why the measures remain in place.

As we pass each week of the pandemic lockdown and emergency order, while some phase 1 restrictions are lifting, we continue to follow the emergency order and public health guidelines. Sadly, the developmental services sector and long term care sector are seeing the greatest impact of this virus and it is critical that we remain vigilant in our measures to maintain wellness and decrease the risk that is so prevalent in our sector.

I want to assure you that we are doing everything we can to support good health. Thank you for your ongoing support. If you have any concerns or need support, please reach out to our staff team and we will do our best to assist.

Take care, stay well.

*Sandra Caravan*  
*Director of Operations*  
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*Empowering people with an intellectual disability  
to live, learn, work, and participate in their community.*

*Autonomisant des personnes ayant une déficience intellectuelle,  
avec des moyens de vivre, d'apprendre, de travailler et de participer à leur communauté.*

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